

**KPG****IMPORT EXPORT COMPANY**

✉ info@kpgroupindia.com

📍 27/158, FIFTH FLOOR, MPS TOWER
ARAYIDATHPALAM, MAVOOR ROAD
KOZHIKODE 673004

☎ +91 9895 97 97 44

To,

Dt. 19/11/2024

**Rafeeq Pallath,
Pallath (H), Thirumittakode (Po) - 679533
Phn No: 9962005599**

Dear Mr. Rafeeq,

Congratulations on your purchase of KPG Rooftiles [ITEM: **Euro Flat: Steel Gray Mat**] and its accessories from KPG Roofings Kootanad. You have made the finest choice for your home. This letter confirms your purchase against **Bill No: KD/24-25/296; Invoice dated 19th Nov, 2024**. We ensure you get a limited warranty for 10 years by KPG ROOFINGS against your above-said purchase. KPG ROOFINGS gives you a guarantee to repair, replace, or clean, at its option, the roof tiles purchased through the above-mentioned bill, if they are proven to contain any manufacturing defects that result in leakage or unnatural color fading. Please note that the installation and transportation of the roof tiles are solely the responsibility of the customer and the contractor/transporter is not a representative, agent, or employee of KPG ROOFINGS. KPG ROOFINGS does not warrant or guarantee the workmanship of the contractor.

Please note that the limited warranty does not provide protection against, and KPG ROOFINGS will have no liability for, any failure, defect, or damage as a result of, including but not limited to:

- Any damage caused by Acts of God or other causes beyond KPG ROOFINGS's control, Winds, including gusts greater than regular speed, lightning, hailstorm, earthquake, fire, explosion, flood, or falling objects.
- Damage caused by structural changes, alterations, or additions, or by the installation of equipment (such as, but not limited to, aerials, signs, or air-conditioning equipment) to the building after the original roof tiles have been applied.
- Improper installation of Roof tiles, ridges, or other allied materials.
- Natural wear and tear or natural color fading due to age.
- Shading, stains, or discoloration to the roof tiles arising from outside sources such as, but not limited to paints, growth of vegetation, chemicals, or other similar materials.
- Misuse, abuse, neglect, or improper transportation, handling, or storage of the rooftiles.
- Damage caused by impact, including such things as tools, equipment, foot traffic, Vandalism or acts of war, Animals, animal feces, or insects.
- Any other cause not as a result of a manufacturing defect in the roof tiles.

- No liability will be assumed for multi-colored variations, as the inherent nature of antique red tiles includes uneven spots, resulting in each tile being unique and distinct from one another. KPG ROOFINGS does not guarantee uniformity in appearance among antique red roof tiles, and customers are advised to acknowledge and accept these inherent variations.
- In addition to the above exclusions, the value of the roof tiles will depreciate at a rate of 10% per year from the date of installation. This depreciation will be applied when assessing any claims made under this warranty.

This Limited Warranty replaces all other oral or written warranties, liabilities, or obligations of KPG ROOFINGS. There are no other warranties that extend beyond the limited warranty described in this document. Please note that KPG ROOFINGS's maximum liability shall be equal to the reasonable material cost of the defective tiles. KPG ROOFINGS will not pay for, nor be responsible for roof tear-off, flashing, cement/metal work, labor charges, or required repairs to associated defects or damage. KPG ROOFINGS reserves the right to discontinue or modify any of its products, including the color blend of any roof tile, without notice to the original Owner. KPG ROOFINGS will not be liable for any costs as a result of such modification or discontinuance of any product.

KPG ROOFINGS does not authorize its representatives, distributors, contractors, or dealers to make any changes or modifications to this limited warranty. EXCEPT WHERE PROHIBITED BY LAW, THE OBLIGATION CONTAINED IN THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER OBLIGATIONS, WARRANTIES, CAUSES OF ACTION, CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND EXCEPT FOR THE OBLIGATION EXPRESSLY CONTAINED IN THIS LIMITED WARRANTY, LIABILITY IS EXCLUDED RELATING TO, IN CONNECTION WITH, OR ARISING FROM, ANY RIGHT, CLAIM, REMEDY, AND CAUSE OF ACTION AGAINST KPG ROOFINGS OR ANY OF ITS AFFILIATED OR RELATED COMPANIES, OR THEIR AGENTS, OFFICERS, DIRECTORS, AND EMPLOYEES, INCLUDING, WITHOUT LIMITATION, STRICT LIABILITY, STATUTE, TORT, NEGLIGENCE, WAIVER OF TORT AND INDIRECT, ASSOCIATED, INCIDENTAL OR CONSEQUENTIAL DAMAGES.